CITY OF WARNER ROBINS
NATURAL GAS DEPARTMENT
202 N. Davis Drive, PMB 718
Warner Robins, GA 31093
www.wrga.gov

SAFETY BROCHURES ARE BORING!

(We know, but the City of Warner Robins cares about your safety – Please take a few minutes to Read!)

IMPORTANT GAS SAFETY INFORMATION INSIDE

GEORGIA DIG WEBSITE INFORMATION: GAUPC.COM

City of Warner Robins Contact Information
General Information and After Hours: 478-929-1903
Customer Service & Billing: 478-929-1144

NATURAL GAS: is one of the cleanest and most efficient forms of energy available today and when used properly, is one of the safest. Natural gas is a nontoxic, colorless, fuel that has no smell in its natural state. The City of Warner Robins adds a very strong odorant called **MERCAPTAN** to the gas which smells like sulfur or rotten eggs.

FLAMMABILITY: Natural gas has a very limited range of flammability, however, gas leaks can create fires and explosions. It is important to know how to recognize a gas leak and what to do if you suspect a leak.

HOW TO DETECT A GAS LEAK

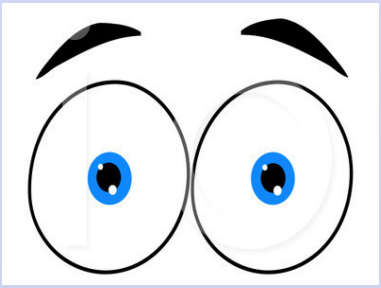
If you SMELL… an odor that has the distinct scent of sulfur or rotten eggs there may be a gas leak.

INSIDE A BUILDING:

If the odor is faint, you should check the stove first for an unlit pilot light or a burner that's not completely turned off. If the odor is sudden and very powerful, you may have an **indoor leak**.

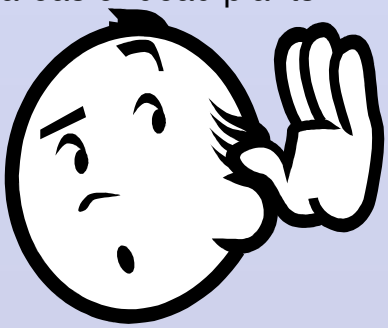
If You Suspect an Indoor Leak…. Clear all occupants from the structure, immediately leave the area and call 911. For questions please call the City of Warner Robins Gas Department at 478-929-1903.

!! DO NOT turn on or off any electrical switch or appliance of any kind.
!! DO NOT use a phone or flashlight. These items can cause an electrical spark that could ignite the gas and result in hazardous condition.
!! DO NOT smoke.
!! DO NOT return to the structure until it has been checked by the City and declared safe**.**



OUTDOORS:

If you are near a pipeline and also SEE…. Blowing dirt, bubbling creeks or ponds, dry spots in moist areas or dead plants surrounded by live greenery, fire or explosion; or a natural disaster that caused a buried line to be exposed;



OR

If you HEAR a hissing, whistling or roaring sound over or near the pipeline.

Leave the area immediately, and warn others to stay away. Call 911 or Call the City of Warner Robins Gas Department at 478-929-1903.

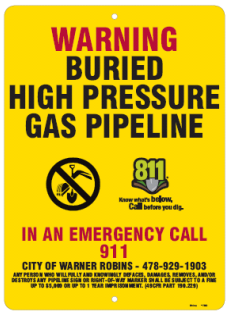
!! DO NOT turn on or operate anything that may ignite a gas leak – for example: cell phones, lighters, flashlights, radios, vehicle ignition, etc.

City of Warner Robins Gas Department 24 HOUR PHONE 478-929-1903

WHAT YOU NEED TO KNOW ABOUT GAS SAFETY

SAFETY INSIDE AND OUTSIDE OF YOUR PROPERTY: Underground utilities, including natural gas pipelines, exist everywhere. Even if you are not a gas customer, you probably live or work near an underground gas pipeline. The City maintains all of the lines up to and including your gas meter. You are responsible for all gas equipment past the meter and inside your home or office. Only qualified gas installers should install or repair your piping or gas appliances.

Typical Gas Pipeline Markers
City of Warner Robins



PIPELINE MARKERS: Pipeline Markers are used to indicate that there are buried gas pipelines somewhere in the area (*may not be directly over the pipes*). Markers <u>are not</u> for locating purposes.

LOCATING UNDERGROUND PIPE LINES: Costly damages, injuries and even death can occur if a gas pipeline is hit during digging operations. Since all of the City's gas lines are buried, it is impossible to see where they are located or how deep they are. That is why the Utilities Protection "One Call" program was established. This is an **811** number that you can call to have the locations of all underground utilities in your work area marked within 2 business days of your call. **This is a free service.**

CALLING 811: It's the Law: Anyone in the State of Georgia who is planning to dig must call the Georgia Utilities Protection Center (UPC) for a dig ticket and wait two full business days to allow owners of underground utilities to mark their lines on the ground. Call 811 even for small projects, like tree or shrub planting or installing fence posts or sprinkler lines.

☺ **Georgia 811 Announces new Homeowner eTicket !!** The Georgia 811 Center (Call before you dig) now allows homeowners to request a locate ticket on-line. Just go to the GA UPC website to start the eTicket process. Upon satisfactory completion, you will receive an email confirmation with the ticket number and other important information. You will also receive a listing of all facility owners that will be notified of your request. **WEBSITE: gaupc.com**

eTicket

GROUND MARKINGS: Locators will mark the locations of the lines by painted lines or colored flags which are color coded for each utility as shown in the following chart.

- **Proposed Work**
- **Temporary Survey**
- **Electric Lines**
- **Gas, Oil or Petroleum**
- **Telephone or Cable**
- **Potable Water**
- **Sewer and Drain Lines**

POSITIVE RESPONSE: Georgia 811 also provides a Positive Response Information System (PRIS) to help you track the status of your locate request. Simply follow the instructions below. If any line has not been marked by the afternoon of your locate date, please call the Georgia UPC at 811.

***Note:** It is the digger's responsibility to verify the depth and location of marked utilities.
Always report any line damage to the City, even if it's just a small nick or cut.

IN CASE OF ANY GAS EMERGENCY DIAL 911 !

City of Warner Robins

TELEPHONE SURVEY:

The City of Warner Robins conducts annual telephone surveys so that we can better improve our Gas Safety Program. The Survey only lasts one (1) minute. Your answers are very important to us.

Even if you are not a gas customer, we still ask that you complete the survey as it is likely that you live or work near a gas pipeline. We thank you for your cooperation. If you have any questions about the survey, please call 478-929-1903.

Safety Programs

To ensure the highest level of safety, service, reliability and pipeline security, the City of Warner Robins has several gas safety programs in place, which include the following:

Emergency Liaison: We meet regularly with all local emergency responders, officials and state agencies to prevent and prepare for gas emergencies.

Pipeline Integrity Management: We conduct regular gas system review and pipeline patrolling to correct and manage our pipeline system.

Operator Qualification: Our gas operators are trained and qualified to perform required gas maintenance and operations.

Pipeline Surveys: We contract with gas professionals for annual gas leak and cathodic protection surveys.

Public Awareness: We strive to keep our customers and homeowners/businesses along pipeline right-of-ways informed about gas safety More information can be found in our information Kiosk at City Hall, and on our web page http://www.wrga.gov.

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Want to know more about Pipeline Safety? Check the following websites:

PHMSA www.phmsa.gov
Pipeline and Hazardous Materials Safety Administration

API www.api.org
AMERICAN PETROLEUM INSTITUTE

AGA www.aga.org
American Gas Association